REMARKS

Claims 7, 8 and 26-33 remain pending in the application, with claims 1-6 and 9-25 having been previously canceled.

The Applicants respectfully request that the Examiner initial and return a copy of the IDS filed on January 10, 2008.

The Applicants respectfully request that the Examiner reconsider earlier rejections in light of the following amendments and remarks. No new issues are raised nor is further search required as a result of the changes and remarks made herein. Entry of the Amendment is respectfully requested.

Claims 26, 28-30, 32 and 33 over Chack

In the Office Action claims 26, 28-30, 32 and 33 were rejected under 35 USC 102(e) as allegedly being anticipated by U.S. Pat. No. 6,751,211 to Chack ("Chack"). The Applicants respectfully traverse the rejection.

Claims 26, 28-30, 32 and 33 are amended herein to recite, *inter alia*, formulating a user specific retrieval profile designating **user specified pre-designated** information relating to a calling device.

Chack discloses a transaction processing system that may receive an incoming call notification, but may not be capable of accepting the call for processing (e.g., all agents are already busy and all queues are full). (see col. 8, lines 58-61) If a particular call cannot be accepted, then the transaction processing system may provide a URL to the caller without answering the call. (see Chack, col. 8, lines 61-63) The web page associated with the URL informs the caller that the system is unable to answer the call, and provides the user with alternate options (e.g., leave an e-mail message, request that an agent call the user, or browse web pages containing information about the organization called by the caller). (see Chack, col. 8, line 64-col. 9, line 2) Since the transaction processing system does not answer the incoming call, no connect charges are incurred because no connection was established. (see Chack, col. 9, lines 2-6)

Chack discloses a transaction processing system receiving an incoming call notification at a time when the transaction processing system is

incapable of accepting the incoming call for processing. If the transaction processing system cannot accept the incoming call, the transaction processing system provides the caller with a URL with alternate options. Chack's alternate options are given to every caller the **same** options, not being **user specified pre-designated** information. Chack fails to disclose formulation of a user specific retrieval profile designating **user specified pre-designated** information relating to a calling device, as recited by claims 26, 28-30, 32 and 33.

A benefit of formulation of a user specific retrieval profile designating **user specified pre-designated** information is that it allows a user to monitor changes associated with a user designated web site. As disclosed in an example in Applicants' specification at, e.g., page 13, lines 25-page 15, line 8, a user may want to monitor a specific item from an online auction site. A user pre-designates that particular item in a retrieval profile for that particular user. The user then receives notifications of auction changes for the designated item.

Chack fails to disclose the claimed features having such benefits.

For at least all these reasons, claims 26, 28-30, 32 and 33 are patentable over the prior art of record. It is therefore respectfully requested that the rejection be withdrawn.

Claims 7 and 8 over Makela in view of Chack

In the Office Action claims 7 and 8 were rejected under 35 USC 103(a) as allegedly being obvious over U.S. Pat. No. 6,301,338 to Makela et al. ("Makela") in view of Chack. The Applicants respectfully traverse the rejection.

Claims 7 and 8 are amended herein to recite, *inter alia*, formulating a user specific retrieval profile designating **user specified pre-designated** information relating to a calling device. As discussed above, Chack fails to disclose such features.

Makela appears to disclose a communication device comprising a message function wherein a short message is set in response to an incoming message in a situation where the user can't answer the call. (see Abstract) A user can depress a function key to select a predefined message from a list of

ready messages (see Makela, col. 7, lines 43-46) The user can write a desired reply message through a keypad. (see Makela, col. 7, lines 22-23)

Thus, Makela discloses a reply message that is specified by a **called party**. Makela fails to disclose a message that comprises **user specified pre-designated** information relating to a calling device, much less formulation of a user specific retrieval profile designating **user specified pre-designated** information relating to a calling device, as recited by claims 7 and 8.

Makela and Chack, either alone or in combination, fail to disclose, teach or suggest formulating a user specific retrieval profile designating **user specified pre-designated** information relating to a calling device, as recited by claims 7 and 8.

For at least all these reasons, claims 7 and 8 are patentable over the prior art of record. It is therefore respectfully requested that the rejection be withdrawn.

Claims 7, 8, 27 and 31 over Chack and Pepe

Claims 7 and 8 were rejected under 35 USC 103(a) as allegedly being obvious over U.S. Pat. No. 5,742,668 to Pepe et al. ("Pepe") in view of Chack; and claims 27 and 31 were rejected under 35 USC 103(a) as allegedly being obvious over Chack in view of Pepe. The Applicants respectfully traverse the rejections.

Claims 7, 8, 27 and 31 recite, *inter alia*, formulating a user specific retrieval profile designating **user specified pre-designated** information relating to a calling device. As discussed above, Chack fails to disclose such features.

Pepe teaches a subscriber that may direct an email to a recipient based on selected parameters at col. 21, lines 46-48. However, the information in that email is not **user specified pre-designated** information relating to a calling device. Thus, Pepe fails to disclose formulation of a user specific retrieval profile designating **user specified pre-designated** information relating to a calling device, as recited by claims 7, 8, 27 and 31.

Chack and Pepe, either alone or in combination, fail to disclose,

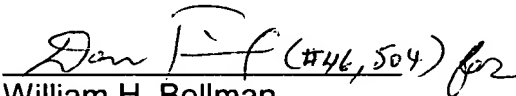teach or suggest <u>formulating a user specific retrieval profile</u> designating **user specified pre-designated** information relating to a <u>calling</u> device, as recited by claims 7, 8, 27 and 31.

Accordingly, claims 7, 8, 27 and 31 are patentable over the prior art of record. It is therefore respectfully requested that the rejections be withdrawn.

Conclusion

All objections and rejections having been addressed, it is respectfully submitted that the subject application is in condition for allowance and a Notice to that effect is earnestly solicited.

Respectfully submitted,

William H. Bollman
Reg. No.: 36,457
Tel. (202) 261-1020
Fax. (202) 887-0336

MANELLI DENISON & SELTER PLLC
2000 M Street, NW 7TH Floor
Washington, DC 20036-3307
TEL. (202) 261-1020
FAX. (202) 887-0336

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